

Honeywell

BLUETOOTH HEADPHONES

Owner's manual

Please read the manual carefully before use



Suono P20
Platinum Series

Secure Connection Limited

Flat C 61/F, Block A, LA Rossa
Coastal Skyline 12 Tung Chung
Water Front Road Tung Chung
N.T., Hong Kong

support@honeywellconnection.com

Tel. +852 6201 9710

Web: www.honeywellconnection.com

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Honeywell

www.honeywellconnection.com

info@honeywellconnection.com

Dear Customer,
Thank you for purchasing Honeywell Suono P20 Bluetooth Headphones.

In order to facilitate the installation and use of the Multifunctional Bluetooth Headphones, we recommend that you carefully read this manual, and keep it stored safely. To ensure that you always enjoy quality sound, please use this manual for proper use and maintenance of your product.

If any questions arise during use, please consult this manual. If it is in accordance with the warranty, we kindly welcome you to contact us at:

support@honeywellconnection.com

We welcome any comments or suggestions you may have about our products and service.

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What's in the Box

1. Suono P20 Bluetooth Headphones: 1 Unit
2. Charging Cable: 1 Unit
3. 3.5mm Aux Cable: 1 Unit
4. User Manual: 1 Unit
5. Warranty Card: 1 Unit

Performance Index

Product Name	Suono P20 Bluetooth Headphones
Audio Interface	Bluetooth MicroSD Card 3.5mm AUX
Charging Interface	Micro USB
Rated Voltage	5V
Bluetooth Version	v5.0
Bluetooth Range ¹	15 meters
Battery Type and Capacity	Lithium Ion, 200mAh
Charging Time	1 hour
Playback Time ²	Up to 8 hours
Standby Time	Up to 150 hours
IP Rating ³	IPX4
Driver Size ⁴	40mm
Frequency Range	20Hz-20KHz
Signal To Noise Ratio ⁵	95dB±3
Impedance ⁶	32 Ohms
Product Dimension	22*8*18cm
Product Weight	215g

1. The Bluetooth Range can vary depending on the ambient environment. The range is tested in an outdoor environment with no physical obstacle.

2. Playtime duration can vary depending on actual usage and the volume of the device. Playtime duration is tested at 33% volume of the Bluetooth Audio device.

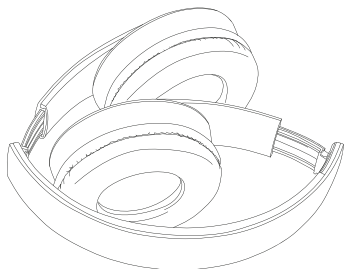
3. The IP rating determines how resistant something is to environmental elements. Most IP numbers read IPXX; each "X" being a placeholder for a number. The first number represents the level of resistance to dust/particles and the second representing its ability to withstand liquid.

4. Driver size denotes the diameter of the diaphragm.

5. Signal to Noise Ratio is defined as the ratio of signal power to the noise power. It is represented in decibels.

6. Impedance refers to the load a speaker places on an amplifier. Technically, Impedance is the "resistance" a speaker offers to the current supplied by an amplifier because the output current of an amplifier is AC (not DC, like from a battery), this resistance is called impedance.

Product Appearance And Structure



Function Description

Function	What to do
M	Short press: Switch between BT, AUX & MicroSD card input mode
▶▶ /+	Long press: Skip to next track
	Short press: Increase the volume
 ◀◀/-	Long press: Skip to previous track
	Short press: Decrease the volume
▶ 	Short press: Play/Pause (While playing music)
	Long press: Reject incoming call
📞/🔌	Long press: Power on/off
	Short press: Answer/Hang up a call (While receiving a call)
	Double press: Call last dialed number
	Triple press: Activate voice assistant

Indicator Light Status	Mode
Flashing Blue light	Playing music/during call
Flashing Red and Blue light	Bluetooth pairing mode
Blue light off	Power off
Solid Blue light	Power on/Bluetooth device connected
Flashing Red light	Low battery
Solid Red light	Charging
Red light off*	Fully charged

*While connected to charging cable

How to Operate

Before Powering ON for the first time, please charge fully for good battery life.

Charging

1. Plug the small end of the USB cable into the micro-USB connector port on the headphone.
2. Plug the other end into a USB wall charger/computer/power bank that is powered on.

Powering On

Long press **⏻** button for more than 3 seconds to power on.

Pairing Via Bluetooth

Connecting any Bluetooth device

1. On powering on, the headphone is in Bluetooth pairing mode automatically.
2. Open the Bluetooth settings on any Bluetooth device and search for device with name "Suono P20" and connect.

Note:

1. "Suono P20 Bluetooth Headphones" will automatically re-pair with the last paired device whenever it is within range.
2. Devices with older Bluetooth versions may prompt you to input a passcode key. Please enter "0000" on your device and press OK to successfully connect with "Suono P20 Bluetooth Headphones"

Voice Assistant



This product is compatible with Siri/Google Assistant.

MicroSD Card Operation

When a microSD card is inserted, the audio/music stored in the microSD card will automatically start playing.

Note:

1. Supports MP3 and WAV audio formats only.
2. The speaker also has a memory function that will recall and continue from the last-played track whenever a microSD card is reinserted into the speaker.

3.5mm Aux Cable Operation

Insert the 3.5mm AUX cable into the AUX input. "Suono P20 Bluetooth Headphones" is ready to play audio/music through AUX mode.

Precautions For Use

- Do NOT use at high volume for any extended period to avoid hearing damage.
- Do NOT use while driving for phone calls or any other purpose.
- Do NOT use if there is any loud unusual noise. If this happens, please contact us at support@honeywellconnection.com.
- This product contains small parts which may be a choking hazard. Not suitable for children under the age of 3.
- This product contains magnetic material. Consult your physician before using the product in case you have a medical implant of any type.
- Do NOT attempt to disassemble this product as this may lead to a hazard and will void the warranty.
- Use this product only with the power supply provided along with this product (applicable for selected models only).
- Do NOT use this product near any form of excessive heat such as gas appliances and heating appliances.

Troubleshooting

Problem	Solution
No Power	<ul style="list-style-type: none">• Charge the battery.• Connect to the power source.
Unsuccessful Bluetooth pairing	<ul style="list-style-type: none">• Restart the product and try pairing again.• Disable Bluetooth mode in your device and then re-enable it.
Poor audio quality	<ul style="list-style-type: none">• Make sure the product is in the Bluetooth range.
Low or no volume	<ul style="list-style-type: none">• Increase the volume on "Suono P20 Bluetooth Headphones" and/or connected device.
Undiscoverable in Bluetooth pairing	<ul style="list-style-type: none">• The product may be paired to a different device, disconnect from the paired device.• "Suono P20 Bluetooth Headphones" is not in Bluetooth mode, change to Bluetooth mode.