

Honeywell

TRULY WIRELESS EARBUDS

Owner's manual

Please read the manual carefully before use



Suono P2000
Platinum Series

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Honeywell

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Dear Customer,
Thank you for purchasing Honeywell Suono P2000 Truly Wireless Earbuds.

In order to facilitate the installation and use of these Multifunctional Bluetooth Earbuds, we recommend that you carefully read this manual, and keep it stored safely. To ensure that you always enjoy quality sound, please use this manual for proper use and maintenance of your product.

If any questions arise during use, please consult this manual. If it is in accordance with the warranty, we kindly welcome you to contact us at:

support@honeywellconnection.com

We welcome any comments or suggestions you may have about our products and service.

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What's in the Box

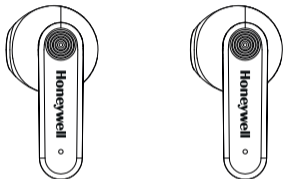
1. Suono P2000 Truly Wireless Earbuds: 1 Unit
2. Charging Cable: 1 Unit
3. Ear Cushions: 3 Sizes
4. User Manual: 1 Unit
5. Warranty Card: 1 Unit

Performance Index

Product Name	Suono P2000 Truly Wireless Earbuds
Audio Interface	Bluetooth
Charging Interface	Type-C USB
Rated Voltage	5V
Bluetooth Version	v5.0
Bluetooth Range ¹	10 meters
Battery Type and Capacity for Earbud Case	Lithium Ion, 300mAh
Battery Type and Capacity for Each Earbud	25mAh
Charging Time	1.5 hours
Playback Time ²	Up to 18 hours
Standby Time	Up to 150 hours
IP Rating ³	IPX4
Driver Size ⁴	13mm*2
Frequency Range	20Hz-20KHz
Signal To Noise Ratio ⁵	95db±3
Impedance ⁶	32 Ohms
Product Dimension	7.4*3.3*1.6cm
Product Weight	30g

1. The Bluetooth Range can vary depending on the ambient environment. The range is tested in an outdoor environment with no physical obstacles.
2. Playtime duration can vary depending on actual usage and the volume of the device. Playtime duration is tested at 33% volume of the Bluetooth Audio device.
3. The IP rating determines how resistant something is to environmental elements. Most IP numbers read IPXX, each "X" being a placeholder for a number. The first number represents the level of resistance to dust/particles and the second representing its ability to withstand liquid.
4. Driver size denotes the diameter of the diaphragm.
5. Signal to Noise Ratio is defined as the ratio of signal power to the noise power, it is represented in decibels.
6. Impedance refers to the load a speaker places on an amplifier. Technically, impedance is the "resistance" a speaker offers to the current supplied by an amplifier because the output current of an amplifier is AC (not DC, like from a battery), this resistance is called impedance.

Product Appearance And Structure



Function Description

Function	What to do
Power on/off (Automatic)	Take Earbuds out of the case to power on
	Put Earbuds back into the case to power off
Power on/off (Manual)	Touch the Earbud for 5-6 seconds to power on/off
Play/pause	Single tap Left/Right Earbud (While playing music)
Increase Volume	Double tap Right Earbud
Decrease Volume	Double tap Left Earbud
Next track	Triple tap Right Earbud
Previous track	Triple tap Left Earbud
Activate voice assistant	Long press Left Earbud
Refuse incoming call	Touch Left/Right Earbud for 2 seconds
Answer call	Single tap Left/Right Earbud (When incoming call)
Hang up the call	Single tap Left/Right Earbud (During call)

Indicator Light Status	Mode
Earbuds	
Flashing blue and red light	Power On
Light off	Bluetooth pairing mode/Fully charged
Flashing red light	Low Battery
Solid red light	Charging

Charging Case

Solid Blue Light	Charging Earbuds
Flashing Red Light	Charging Case
Solid Red Light*	Fully Charged

*While connected to charging cable

How to Operate

Before Powering ON for the first time, please charge fully for good battery life.

Charging

1. Plug the Type-C end of the charging cable into the Type-C connector port on the earbud case.
2. Plug the other end into a USB wall charger/computer/power bank that is powered on.

Powering on

When the earbuds are removed from the charging case, they will automatically power on. Touch either of the earbuds for 3-5 seconds to manually power on/off each earbud.

Pairing via Bluetooth

Connecting any Bluetooth device

1. Once the earbuds are removed from the case, the earbuds are in Bluetooth pairing mode automatically.
2. Open the Bluetooth settings on any Bluetooth device and search for device with name "Suono P2000 - TWS" and connect.

Note:

1. "Suono P2000 Truly Wireless Earbuds" will automatically re-pair with the last paired device whenever it is within range.
2. Devices with older Bluetooth versions may prompt you to input a passcode key. Please enter "0000" on your device and press OK to successfully connect with "Suono P2000 Truly Wireless Earbuds".

Voice Assistant



This product is compatible with Siri/Google Assistant.

Smart Talk



Answer/Reject calls by single tapping the Left/Right Earbud.

Mono Mode Operation

When only one earbud is required, the user can use either of the earbuds. The user needs to manually power off one earbud and use the other as a solo earbud.

Precautions for Use

- Do NOT use at high volume for any extended period to avoid hearing damage.
- Do NOT use while driving for phone calls or any other purpose.
- Do NOT use if there is any loud unusual noise. If this happens, please contact us at support@honeywellconnection.com.
- This product contains small parts which may be a choking hazard. Not suitable for children under the age of 3.
- This product contains magnetic material. Consult your physician before using the product in case you have a medical implant of any type.
- Do NOT attempt to disassemble this product as this may lead to a hazard and will void the warranty.
- Use this product only with the power supply provided along with this product (applicable for selected models only).
- Do NOT use this product near any form of excessive heat such as gas appliances and heating appliances.

Troubleshooting

Problem	Solution
No Power	<ul style="list-style-type: none">• Charge the battery.• Connect to the power source.
Unsuccessful Bluetooth pairing	<ul style="list-style-type: none">• Restart the product and try pairing again.• Disable Bluetooth mode in your device and then re-enable it.
Poor audio quality	<ul style="list-style-type: none">• Make sure the product is in the Bluetooth range.
Low or no volume	<ul style="list-style-type: none">• Increase the volume on "Suono P2000 Truly Wireless Earbuds" and/or connected device.
Undiscoverable in Bluetooth pairing	<ul style="list-style-type: none">• The product may be paired to a different device, Disconnect from the paired device.